



Shri B. S. Yediyurappa
Hon'ble Chief Minister

APPEAL

Are you travelling to Karnataka? **GET AN E-PASS**

Migrant Workers, Pilgrims, Tourists, Students and other people stranded in various States and Countries will now be allowed to return to their home States. Please follow the guidelines set forth by the Government, So that everyone remains safe.



AVAIL E-PASS FOR PURPOSE OF TRAVEL

International and Domestic travellers, travelling into Karnataka by Road, Rail, Air or Water must avail a E-Pass from Seva Sindhu portal (<https://sevasindhu.karnataka.gov.in>)



VERIFICATION AT BORDER/RAILWAY STATION/AIRPORT

E-Pass verification will be done for all incoming travellers.
Medical check-up (temperature and any visible symptoms) will also be conducted.



QUARANTINE RULES FOR DOMESTIC & INTERNATIONAL TRAVELLERS

DOMESTIC TRAVELLERS

- Returnees from High Prevalence States: 7 Days Institutional Quarantine
After testing negative they need to be under Home Quarantine for 7 more days.
- Returnees from Low Prevalence States: 14 Days Home Quarantine
- 14 Days Home Quarantine for Pregnant women, Children below the age of 10, Senior Citizens above the age of 80 and Terminally Ill patients

INTERNATIONAL TRAVELLERS

- Mandatory Institutional Quarantine for 14 days except for Pregnant women, Children below the age of 10, Senior Citizens above the age of 80 and Terminally Ill patients



RETURNEES MUST DOWNLOAD THE FOLLOWING APPS

Arogya Setu: <https://play.google.com/store/apps/details?id=nic.goi.aarogyasetu>
Quarantine Watch: <https://play.google.com/store/apps/details?id=com.bmc.qrtwatch>
Apthamitra: <https://play.google.com/store/apps/details?id=com.kargov.apthamitra>



FEAR NOT BUT FOLLOW SOCIAL DISTANCING

The Government is taking every possible step to contain COVID-19. Every person must follow Social Distancing in order to break the chain of the virus and get us back to normal life.

#KarnatakaFightsCorona

B. S. Yediyurappa
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Department of Health and Family Welfare

karnataka information
Department of Information and Public Relations

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FAQ's

Question: Seva Sindhu takes 4-6 working days for permission letter. We have already booked tickets. What do we do?

Answer: Approval process for train and flight passengers happens very quickly. It happens immediately. Kindly note this is not permission but a mandatory self-registration process. If you have registered on portal with all mandatory details, it would be sufficient.

For Seva Sindhu related queries call: 080-22230281/ 080-22236698
For Covid-19 related queries call: 104 or 080-46848600/ 66692000



FAQ's

Question: Do I need to pay for testing or will it be done free by government.?

Answer: Testing will be done free of cost from ICMR approved Government labs

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For Covid-19 related queries call: 104 or 080-46848600/ 66692000



FAQ's

Question: I am crew member with airlines. Will I be subjected to institutional quarantine on arrival to Karnataka from high risk state?

Answer: Crew members of the airline are exempted from quarantine. However screening at airport entry would be applicable

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For Covid-19 related queries call: 104 or 080-46848600/ 66692000



FAQ's

Question: I am a medical professional travelling to Karnataka by domestic flight. Should I apply on Seva Sindhu Portal?
Will I be quarantined on arrival..?

Answer: All persons who are travelling to Karnataka have to apply on Seva Sindhu portal for e-pass. Medical professionals will be allowed for home quarantine

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For Covid-19 related queries call: 104 or 080-46848600/ 66692000



FAQ's

Question: How much time does it take for approval of pass on Seva Sindhu Portal after submitting the application.?

Answer: Approval process for train and flight passengers happens very quickly. It happens immediately. Kindly note this is not permission but a mandatory self-registration process.

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FAQ's

Question: SevaSindu doesn't have options for stranded people. Under what category should I apply.?

Answer: option for stranded people has been made available on Seva Sindhu Portal. It is advised to avoid travel during this period unless essential. If any of specific emergencies is not mentioned, you can choose the nearest option applicable to you on the portal. This will be further verified on your arrival to Karnataka.

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FAQ's

Question: We are already under institutional quarantine as per previous guidelines. Are these new guidelines applicable to us? Will the test be done on 5th day or will the 14 days of institutional quarantine continue.?

Answer: Yes, New guidelines will supersede previous orders. As mentioned in the latest Version 3 of inter-state SOP, the new guidelines will be applicable to all inter-state passengers. Test will be done between 5th to 7th days of arrival for all passengers returned from high risk states followed by 7 days of home quarantine

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FAQ's

Question: I need to travel by road to other state after arriving in Bangalore. Do I need to take e-pass on Seva Sindhu.?

Answer: Yes, Seva Sindhu e-pass is mandatory for all passengers arriving in Karnataka.

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For Covid-19 related queries call: 104 or 080-46848600/ 66692000



FAQ's

Question: I am boarding flight from non-high risk state. But, the flight I have booked has a stop-over in high risk state. Will I be subjected to Institutional Quarantine.?

Answer: No, If you have not exited the airport terminal during the stop-over, institutional quarantine is not required. However, 14 days of home quarantine is essential for all passengers arriving to Karnataka from non-high risk states.

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FAQ's

Question: I am boarding from high risk state and having transit flight at Bangalore. Will Quarantine be applicable.?

Answer: No, passengers who are having transit at any airport in Karnataka and who do not exit the airport are not subjected to Quarantine. Airport health screening will be applicable

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FAQ's

Question: I have a child of 2 years. If we can get a negative test report before departure from high risk state, will home quarantine be allowed ?

Answer: No. For categories of exemption from high risk states, test will be done after arrival in Karnataka. Once the lab report is negative, the exempted person will be sent to home quarantine along with one accompanying person.

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